# **Acceptable Use Policy-AUP**

## **1. Prohibited Activities:**

The following behaviors are strictly prohibited when utilizing our VoIP services: Utilizing our services for any unlawful or unethical purposes. Sending any material through our services that is illegal, harassing, abusive, threatening, harmful, obscene, or otherwise inappropriate. Transmitting any material that infringes upon the intellectual property rights of others. Distributing spam, unsolicited bulk email, or other forms of unsolicited communication through our services. Engaging in activities such as Denial of Service (DoS) attacks or any other action that disrupts the normal operation of our network or interferes with the services of other users. Impersonating another individual or entity through our services.

### 2. Security:

Users are responsible for safeguarding the security of their accounts and our services. The following security measures must be adhered to: Users should utilize strong, unique passwords and update them regularly. Users should not share their login credentials with anyone. Users should not transmit any sensitive or confidential information through our services without proper encryption measures.

#### 3. Network Usage:

Users should refrain from excessively consuming network resources or negatively impacting the quality of service for other users. The following guidelines should be observed: Users should not utilize our services for activities that require high bandwidth or prolonged usage. Users should not utilize our services for activities involving hosting servers unless the user has purchased a dedicated hosting service from us.

## 4. Termination of Service:

We reserve the right to terminate the service of any user who violates this Acceptable Use Policy or engages in any activity that could harm our company or other users.

#### 5. Changes to the Policy:

We may modify this Acceptable Use Policy without prior notice, and such changes will be effective immediately upon posting the revised policy on our website. Users are encouraged to regularly review this policy to stay informed about any changes.